



Department of
Civil Service

Tuesday, Jan. 20 & Wednesday, Jan. 21
9 a.m. – 5 p.m.

Cattaraugus County Health Department
1 Leo Moss Drive, Suite 4010
Olean, NY 14760

Jet Dental Clinic Frequently Asked Questions



Scan the QR code to sign up!

You must make an appointment to attend.

Q: What services are provided?

A: Jet Dental provides preventive care on-site including cleanings, exams and X-rays.

Q: How long will the appointment take?

A: Dental exam appointments typically last one hour.

Q: Will services provided by Jet Dental count toward my frequency limitations under the New York State (NYS) Dental Plan benefits?

A: Yes. Any services rendered by Jet Dental are subject to your NYS Dental Plan benefit design and limitations. If you have questions on what is covered under your dental benefits please contact Anthem Blue Cross, the dental plan administrator, at 1-833-821-1949.

Q: What if I already have a dentist?

A: Jet Dental works with any dentist. They will gladly transfer all exam findings and X-rays to your personal dentist's office if needed.

Q: Who is able to attend the Jet Dental clinic in Cattaraugus County?

A: Any NYS Dental Plan enrollee, including covered dependents.

Q: How much does Jet Dental cost?

A: Jet Dental will bill Anthem Blue Cross directly for your covered dental services. Please contact Anthem Blue Cross at 1-833-821-1949 with any questions on covered benefits, cost share, or limitations with your NYS Dental Plan.

Q: How do I sign up for this event?

A: For more information and to sign up, [click here](#) or scan the QR code above. There will be a maximum number of appointments available—please sign up early to reserve your spot.

Q: What if I need additional procedures?

A: If you were diagnosed with any treatment needs, you will receive your records through a secure site after your appointment. You can visit the Patient Portal on jetdental.com, where you will find important and detailed information on finding a dentist for any follow-up care you may need. Additionally, while on-site, Jet Dental will assist you in finding a participating provider that can provide upcoming services.

Q: Where can I park?

A: For the Cattaraugus County Health Department clinic, you can park for free in the lot in front of the building. Parking validation is not required.

Q: Where is the clinic located?

A: For the Cattaraugus County Health Department, the clinic is on the first floor and to the immediate right of the information desk.