



INFORMATION ANNOUNCEMENT

Andrew M. Cuomo
Governor

RoAnn M. Destito
Commissioner

BSC Website Relaunch

The Business Services Center (BSC) is pleased to announce the launch of our newly redesigned website. The BSC website, <http://bsc.ogs.ny.gov/>, was updated with a fresh new look and improved features designed to improve our customers' user experience and access to online information. The updated website includes content directly inline with critical services we provide to customer agencies, such as forms and publications, FAQs, and training resources.

Highlights and features of the redesigned website include:

- **Easy Access** – Users will no longer need their New York Directory Services (NYSDS) login to access the website, as it will now be accessible anytime and anywhere, including on mobile devices and tablets.
- **New Home Page** – A quick gateway to all the content users are looking for, from BSC announcements to current career opportunities with the BSC. Users can retrieve BSC program information through three simple user types - state employees, agency administrators, or vendors. The home page also offers users the ability to stay up-to-date with BSC information by signing up for automatic BSC email announcements, and a link to a new "Contact Us" web form for fast delivery of your questions.
- **Services for State Employees** – BSC customer agency employees will see the website as a location that pools information from the Finance and Human Resources Service Lines. Every page of the BSC website offers a dropdown list under "I am a State Employee" to ensure simplified navigation and fast access to information on benefits, travel and expense, payroll and more.
- **Services for Agency Administrators** – From anywhere on the BSC website, users can switch to the "I am an Agency Administrator" menu, to go directly to the pages focused on agency administrative functions like accounts payable, purchasing and more.
- **Information for Vendors** – The new "Vendors" link from the homepage provides quick access to the vendors page which includes links to the Statewide Financial System (SFS) homepage, the Office of the State Comptroller's Bureau of State Expenditures Vendor Management Unit (VMU) site, and the email addresses that are relevant to handling vendor inquiries.

The BSC is always dedicated to providing the highest level of service to our customers and welcomes any feedback on our redesigned website. If you have any questions related to the website relaunch, please contact the BSC at bsc@ogs.ny.gov, or (518) 457-4272.

Release Date: February 6, 2014

For more information visit the BSC website or contact the BSC today!

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Website: <http://bsc.ogs.ny.gov>