



Information Announcement

Newkirk Products, Inc. Security Incident

August 9, 2016

Capital District Physician's Health Plan, Inc. (CDPHP) has reported a data security incident involving their contractor, Newkirk Products, Inc. (Newkirk). Newkirk issues health care ID cards for CDPHP. This incident may have involved some information regarding New York Health Insurance Program (NYSHIP) members and their enrollees who participate in CDPHP. This incident does not affect any systems maintained by the State of New York, including NYSHIP and CDPHP.

We are advised that the information potentially accessed may consist of member and dependent names, mailing addresses, dates of birth, type of plan, and member and group ID number. We have been assured that Social Security numbers, banking and credit card information, and medical claim data information were not accessed.

Newkirk has advised that they will be mailing out notifications to all potentially affected individuals beginning August 8, 2016. These letters include an explanation of the incident, an offer of two years of free identity protection and restoration services through AllClear ID, and information about additional ways impacted individuals can protect themselves.

For more information regarding this incident, including frequently asked questions, please visit www.newkirkproductsfacts.com. In addition, Newkirk has established a dedicated assistance line that can be reached by calling 1-855-303-9773 (TTY/TTD: 711), Monday – Saturday from 9:00 a.m. – 9:00 p.m., Eastern Standard Time.