



**Office of  
General Services**

**Business  
Services Center**

# Information Announcement

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## Chip and Pin Update

**December 17, 2015**

In order to comply with new financial regulations, the BSC and Citibank have been working together to replace all NYS-issued credit cards (purchase, travel and NET) with cards that include a secure chip. We are now in the final stages of this project, and Citibank has informed us that all old magnetic strip cards will be deactivated as of January 1, 2016. The BSC still has 2000 cards that have not been claimed by the agency cardholder. The BSC is providing a list of these cards to each agency liaison to ensure they are aware of cardholders in their agency who do not have the new cards and that old cards will become inactive on January 1<sup>st</sup>. The BSC's goal is to ensure every active card is replaced with a chip and pin card before January 1, 2016. If any of your agency's employees are still using a NYS Citibank card that doesn't contain a chip, please call the BSC credit card unit at (518) 457-4272 or email us at [creditcard@ogs.ny.gov](mailto:creditcard@ogs.ny.gov). We will work with the employee and Citibank to obtain and distribute a new chip and pin card to the employee.